

How to create a new keychain after resetting your password

After a password has been changed using <http://www.esasd.net/pwchange>, the user keychain on Mac OS X must be updated manually. This happens because the password for the user login keychain remains set to your old password. To correct this issue the following steps will need to be followed to create a new keychain.

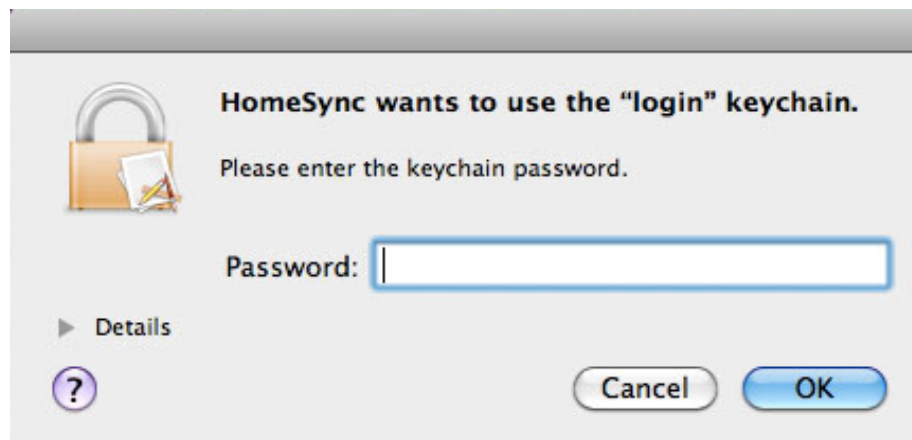
Log in to the Mac using your network account. For example:

firstname-lastname for staff and faculty users.

198765 (student ID) for students.



Once logged in you may see a message similar to the one below. Click **Cancel** on any of these messages that ask you to, "Please enter the keychain password". Please note: you may have to **Cancel** multiple prompts.



When the prompt below appears saying, “The system was unable to unlock your login keychain.”, three options will be presented. The quickest option is to click **Create New Keychain**. This will remove the old keychain and create a new keychain using your newly reset password.



After these steps have been completed, on your next login, the keychain access prompts should no longer appear. If you have any further issues please contact the ITEC help desk at 570-424-8500 x1616.